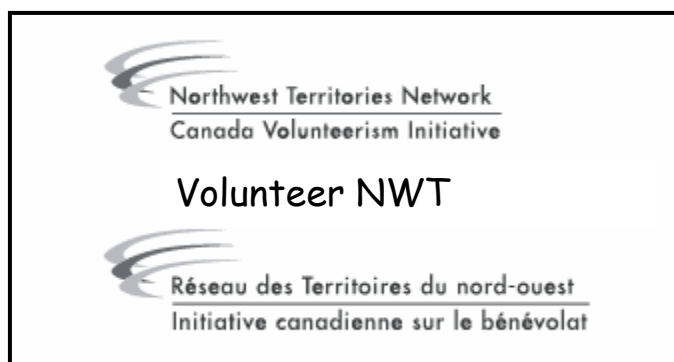
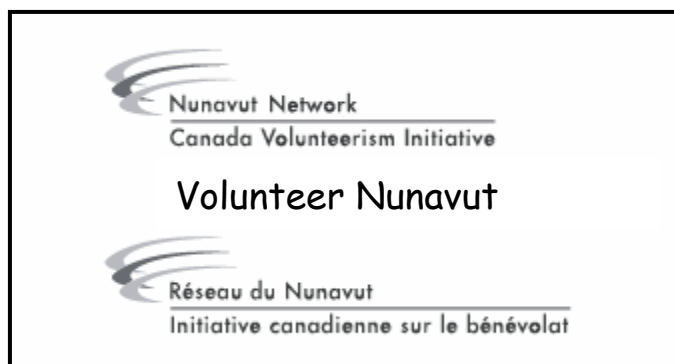


Resources to increase and support volunteers

Volunteer NWT and Volunteer Nunavut published this series of nine books with funding from the Government of Canada.



Resources to increase and support volunteers

The nine books in this series are for volunteers and volunteer groups in small and large communities.

The main themes are to engage, respect, and value a diverse mix of volunteers. Please use these books to plan a workshop or special event, or as an everyday reference.

Book 1: [Understand volunteers and volunteer groups](#)

Book 2: [Promote volunteers and volunteering](#)

Book 3: [Recruit volunteers](#)

Book 4: [Coordinate volunteers](#)

Book 5: [Recognize and thank volunteers](#)

Book 6: [Plan a workshop about volunteering](#)

Book 7: [Understand funding and fundraising](#)

Book 8: [Understand leadership and decision-making](#)

Book 9: [Tools, references, and CD](#)

The first eight books have:

- ✓ Information about volunteers, and quotes and stories from the Northwest Territories and Nunavut.
- ✓ Stories from Caribouville – a make-believe place.
- ✓ Tools volunteers can use or change to meet their needs.

Book 1: Understand volunteers and volunteer groups

- ✓ Who is a volunteer? Page 2
- ✓ What is the volunteer sector? Page 9
- ✓ What do volunteers do? Page 10
- ✓ How is volunteering different now than in the past? Page 11
- ✓ Why are volunteers important? Page 15
- ✓ How does volunteering reflect our values? Page 18
- ✓ Why should we learn about volunteers? Page 21
- ✓ How can we learn about volunteering? Page 24

Book 2: Promote volunteers and volunteering

- ✓ What does it mean to promote volunteers and volunteering? Page 2
- ✓ Why do we need to promote volunteers and volunteering? Page 7
- ✓ How can we **develop** a plan to promote volunteers and volunteering in our community? Page 8
- ✓ What are some ideas to promote volunteers and volunteering in our community? Page 21

Book 3: Recruit volunteers

- ✓ [What does it mean to recruit volunteers?](#) Page 2
- ✓ [How do we get ready to recruit volunteers?](#) Page 4
- ✓ [Who should we recruit? How?](#) Page 14
- ✓ [How and why should we recruit youth?](#) Page 25
- ✓ [How and why should we recruit families?](#) Page 32
- ✓ [A checklist to recruit volunteers.](#) Page 36

Book 4: Coordinate volunteers

- ✓ [What does it mean to coordinate volunteers?](#) Page 2
- ✓ [What skills do people need to coordinate volunteers?](#) Page 6
- ✓ [What do volunteer coordinators do?](#) Page 8
- ✓ [What's the best way to deal with difficult people and with conflict?](#) Page 27

Book 5: Recognize and thank volunteers

- ✓ What are the golden rules to recognize volunteers? Page 2
- ✓ Who recognizes volunteers? Page 4
- ✓ What are the best ways to thank informal volunteers Page 8
- ✓ What are the best ways to thank formal volunteers? Page 10
- ✓ What are the best ways to recognize how government and business support volunteering? Page 25

Book 6: Plan a workshop about volunteering

- ✓ What is a workshop about volunteering? Page 2
- ✓ Who benefits from a workshop about volunteering? Page 3
- ✓ What's the purpose of the workshop?
- ✓ Who should participate? Page 4
- ✓ How do we plan a workshop about volunteering? Page 8

Book 7: Understand funding and fundraising

- ✓ [What is funding and fundraising?](#) Page 2
- ✓ [What funding do informal volunteers need?](#) Page 3
- ✓ [What are the three main sources of funding?](#) Page 5
- ✓ [What is ethical fundraising?](#) Page 13
- ✓ [What are **some** challenges with fundraising?](#) Page 15
- ✓ [What helps fundraising be successful?](#) Page 17
- ✓ [What fundraising events work best?](#) Page 21
- ✓ [What do donors and funders want to know?](#) Page 30

Book 8: Understand leadership and decision-making

- ✓ [What is volunteer leadership and decision-making?](#) Page 2
- ✓ [What is informal leadership and decision-making?](#) Page 3
- ✓ [What is formal leadership and decision-making?](#) Page 6
- ✓ [What do board members do?](#) Page 10
- ✓ [How do we find good board members?](#) Page 17
- ✓ [How do volunteer leaders make decisions?](#) Page 21

Book 9: Tools, references, and CD

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- ✓ [List of Tools Book 3: Recruit volunteers](#) Page 14
- ✓ [List of Tools Book 4: Coordinate volunteers](#) Page 16
- ✓ [List of Tools Book 5: Recognize and thank volunteers](#) Page 17
- ✓ [List of Tools Book 6: Plan a workshop about volunteering](#) Page 18
- ✓ [List of Tools Book 7: Understand funding and fundraising](#) Page 19
- ✓ [List of Tools Book 8: Understand leadership and decision-making](#) Page 20